



# Call Center Technology That Exceeds Expectations

Call Center Platform  
CRM Platform Integration  
Client Automated Services  
Office Phone Platform



# Save 20–40%

## with Newbridge Telecom Solutions

Newbridge Telecom Solutions is an enterprise level provider of customized, hosted call center and telephony solutions. Our solutions are designed to reduce costs, improve efficiency, and dramatically increase your ROI. Get away from managing expensive equipment and focus on your core business with Newbridge Telecom Solutions.



### Call Center Platform

Newbridge's Call Center Platform provides quick and easy deployment, nearly instant scalability, built-in disaster recovery and much more.

- Inbound, Outbound and Blended
- CRM Integration
- Custom ACD, CTI and IVR
- Report Analytics
- Increased Agent Productivity
- Speech Recognition and DTMF
- Total Call Recording
- Custom Reporting Solutions
- Custom Android Leaderboard App

**With Call Center Platform, your employees can work in your office, at home, or virtually anywhere.**



### Custom CRM Integration

The high-quality enhancements and custom modifications are seamlessly integrated resulting in a consistent interface and work environment which can be put to use immediately with no delays and minimal training.

- Increased Sales Productivity
- Quality Client Interactions
- Targeted Client Interactions
- Analytics Reporting
- Custom Configuration
- Secure Web Access
- Seamless Implementation



## Client Automated Services

An affordable, state-of-the-art, highly customizable, automated, and interactive outbound communication platform.

- Strategic Email Campaigns
- Strategic Text Campaigns
- Custom Call Campaigns
- Custom CRM Format
- Call Center Platform Integration
- Best-In-Class Configuration
- Analytics Reporting

**ACR is the most effective, affordable means of ongoing communications with large groups of individuals.**

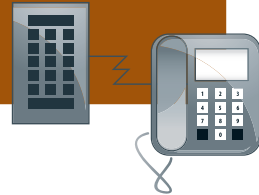


## Office Phone Platform

An affordable IP based office phone platform with no PBX required. Includes:

- Local and National Numbers
- Toll Free Numbers
- Premium Platform Services
- Voicemail to Email / Call Notify
- Free Network Call Traffic
- No Equipment Required
- Enterprise Level Platform

**With Office Phones, your employees can work in your office, at home, or virtually anywhere.**



**Cut costs, improve  
efficiency and simplify  
your business with  
best in class technology  
from Newbridge  
Telecom Solutions**

For more information  
please contact us at:  
**(877) 796-0407**

[www.newbridgetelecomsolutions.com](http://www.newbridgetelecomsolutions.com)